

30 Georgia Ave. Hampton, GA 30228 Tel: 770-946-4562 Fax: 770-9465-8106

March 10, 2023

Southern States COVID-19 Update

Although COVID-19 appears to be behind us, Southern States' and its suppliers are still facing challenges with supply chain and logistics issues. We continue to run at full capacity in our manufacturing, customer service / technical support, and shipping areas with no internal issues at this point. Southern States continues to work hard to fulfill open orders and deliver critically needed materials to our customers.

We recognize the role we play as an essential provider of products and services. Assisting our customers in maintaining the reliability and resiliency of their electrical grid remains our main priority.

Southern States' employees have returned to work in our facilities, and we are back open to customer visits. We are proactively monitoring any incidents that might occur as everyone's health and wellbeing is our main priority.

Thank you for your support and cooperation through these unpresented challenges. We look forward to serving our customers to meet their needs.

Thank you!

Lon Hamilton General Manager – Switch Division