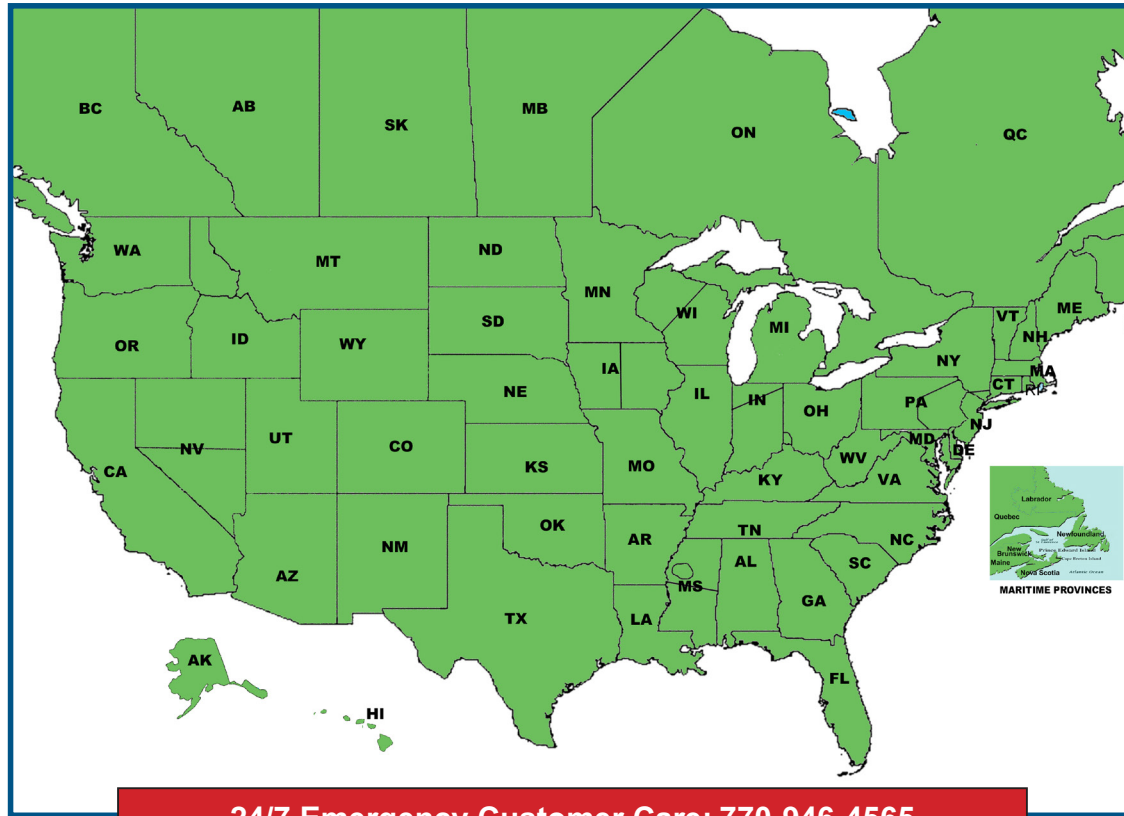


Customer Care Territory Manager Responsibility (CCTM)

The CCTM's are your PRIMARY RESOURCE for all after sales and service needs including, but not limited to: Technical Switch or PSD Support, Warranty, CSR, Spare Parts, Field Service, Custom Engineered Mobiles, Ballistic Solutions, and Factory Rebuilds for all SSL equipment.



24/7 Emergency Customer Care: 770-946-4565

ADDITIONAL CONTACTS

Dave Lombardo - General Manager
d.lombardo@southernstatesllc.com
O: 770-946-4562 Ext. 20112 / M: 678-570-8937

Patrick James - National Sales Manager
p.james@southernstatesllc.com
O: 770-946-4562 Ext. 20102 / M: 678-570-8937

CUSTOMER CARE TEAM CONTACTS:

Primary Contact:

Drew Keller - Senior CCTM
d.keller@southernstatesllc.com
Office: 678-674-1696
Mobile: 678-708-7751

Secondary Contact:

Joey Calderon - Director, Customer Support
j.calderon@southernstatesllc.com
Office: 770-946-4562
Mobile: 770-715-1592

For Site Services Pricing & Scheduling, Contact:

Erik Jordan - Service Manager
e.jordan@southernstatesllc.com
O: 770-946-4562 Ext. 20101 / M: 404-567-1097

For Order Status & CCTM Support, Contact:

Nedra York - Customer Care Project Manager
n.york@southernstatesllc.com
O: 770-946-4562 Ext. 10112 / M: 770-375-7154