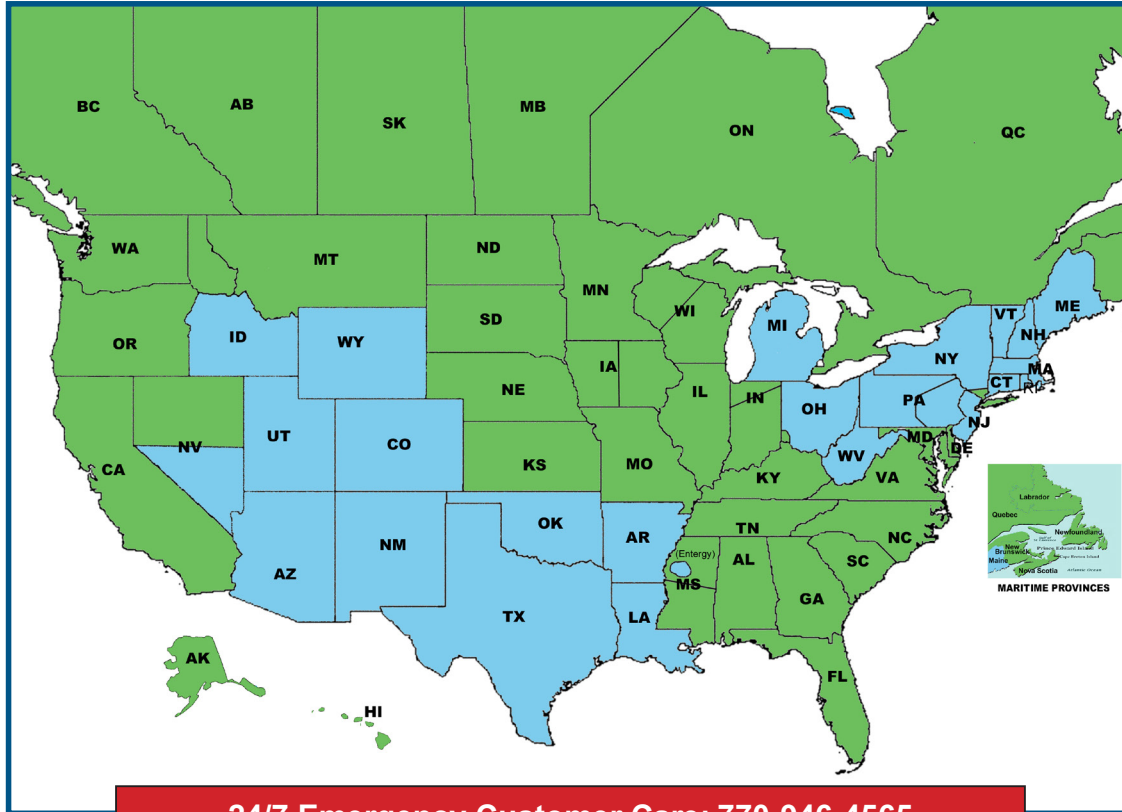


# Customer Care Territory Manager Responsibility (CCTM)

The CCTM's are your PRIMARY RESOURCE for all after sales and service needs including, but not limited to: Technical Switch or PSD, Warranty, CSR, Spare Parts, Field Service, Custom Engineered Mobiles, Ballistic Solutions, and Factory Rebuilds for all SSL equipment.



24/7 Emergency Customer Care: 770-946-4565

## CUSTOMER CARE TEAM: PRIMARY CONTACTS

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**Kyle Phillips** - CCTM

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**For Site Services Scheduling, Contact:**

**Erik Jordan** - Service Manager

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**For Order Status & CCTM Support, Contact:**

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## SECONDARY CONTACTS

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