

# FROM THE DESK OF DAVE LOMBARDO:

"At Southern States, we're committed to providing quality solutions, not just products, to our customers. ISO 9001:2015 certification illustrates our commitment to the highest standard in quality, customer care, and continuous improvement. We look forward to the positive impact of this ISO certification as we continue to grow, build upon our existing relationships, and explore new opportunities."

Dave Lombardo General Manager, Service Division

### **UPCOMING EVENTS:**

#### **POWER & EQUIPMENT SHOW**

Norfolk, NE July 25-26th, 2018 Booth: #34

#### TVPPA ENGINEERING CONFERENCE

Chattanooga, TN August 8-10th, 2018 Booth: #74

**EAPA** Lancaster, PA Sept. 17-19th, 2018

#### MIDWEST TRANSMISSION CONFERENCE

Lancaster, PA Sept. 17-19th, 2018

**DOBLE** Jackson, MS October 1-5th, 2018

## The Relentless Pursuit of Innovation.

## **NEWS** DELIVERING QUALITY AND CUSTOMER CARE FOR OVER 100 YEARS

Southern States Service Division receives **ISO 9001:2015** certification for the design, sale, and service of mobile substation solutions and ballistic wall installations; as well as the sales, repair, and service of Southern States, LLC high voltage switching products.

## What is ISO 9001:2015?

per International Organization of Standards

THE POWER OF IDEAS

- Quality management system certification that requires an organization to:
  - "Demonstrate its ability to consistently provide product and services that meet customer and applicable statutory and regulatory requirements."
  - "Enhance customer satisfaction through the effective application of the quality management system, including processes for improvement."

